

Aware of the need to ensure any development of tourism is sustainable, and taking into account the principles and objectives specifically adopted at the World Summit on Sustainable Development 2015, COP 21 and the content of the World Charter for Sustainable Tourism + 20, **G.S. LLEM SL & LISMAR 2005 SL** are committed to the sustainable management of all their activities, and accordingly commit to preventing, eliminating or reducing any impact our facilities and activities may have, either internally or externally, and to ensure the sustainability of the establishment, constantly improving with regard to any impact we may have on the environment.

Likewise, we have adopted the following **Responsible Tourism Policy**, with which we undertake to comply with all the requirements of BIOSPHERE membership, including, among others, the legal requirements that regulate the effects generated by tourism.

We also undertake to motivate and train all staff with training and awareness programmes on the principles of Responsible Tourism, and to promote best practices with regard to the environment and to participate in external activities and to inform, both internally and externally, as to all progress made and any environmental measures taken by the firm.

Along similar lines, we expressly commit to fight sexual exploitation or any other form of commercial exploitation or harassment, in particular of children, adolescents, women and minorities, and to adopt measures to ensure universal access.

One of our main goals is to improve sustainable management with our commitment to continuous improvement in all areas of sustainability: social, economic, environmental, and customer satisfaction. To such ends, any future enlargement of our facilities or activities will be undertaken respecting the criteria of sustainability and efficiency.

The present Responsible Tourism Policy will be updated whenever required, and any new sustainability goals published.



Lluís Carmona Caballero

(General Manager: G.S. LLEM SL & LISMAR 2005 SL)

Barcelona, October 10, 2021